



MUNICIPAL PROPERTY ASSESSMENT CORPORATION

August 4, 2011

Mr. Terry Rees  
Executive Director  
Federation of Ontario Cottagers' Associations (FOCA)  
#201-159 King Street  
Peterborough ON K9J 2R8

Dear Mr. Rees:

I was forwarded a copy of your January 20, 2011 letter to the Honourable Dwight Duncan, Minister of Finance, regarding the Municipal Property Assessment Corporation (MPAC) and the recommendations made by the Auditor General in his 2010 Annual Report.

As you know, MPAC is responsible for assessing and classifying over 4.8 million properties in Ontario according to the legislation set by the Ontario Government. I would like to take this opportunity to address your concerns about our implementation of the recommendations made in the Auditor General's Report.

MPAC accepted all of the recommendations made in the report and we have continued to work on implementation since the report's release. Earlier this year in March, MPAC was one of six organizations asked to appear before the Public Accounts Committee (PAC) and, at that time, we provided the committee with a comprehensive update on our progress and answered questions from its members.

Following the PAC meeting, a report was released with recommendations that MPAC will report back on later this year. These recommendations relate specifically back to the Auditor General's recommendations and our progress in meeting them.

Our employees are committed to working with property taxpayers to answer assessment-related questions and address any concerns. Improving the services we provide to property taxpayer customers is a key focus for the organization and over the last few years, MPAC has made a number of improvements including, improving taxpayer access to property assessment information.

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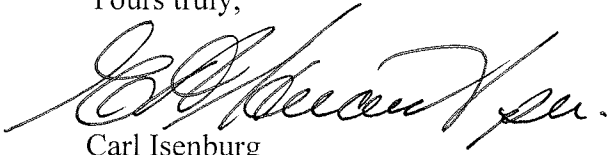
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As the Auditor General noted in his report, property assessment in Ontario is a massive undertaking and we appreciate his review which has helped us work towards strengthening our operations and commitment to improving the accuracy and quality of our assessments.

If you have any questions about MPAC and the work being done to implement the recommendations, please do not hesitate to contact me.

Yours truly,



Carl Isenburg  
President and Chief Administrative Officer

**Copy** The Honourable Dwight Duncan, Minister of Finance